

The purpose of the Robert Horne Group is to create long-term value for the benefit of our shareholders, customers, suppliers and staff. We are committed to taking all reasonable steps to fulfil this purpose through economically, environmentally and socially sustainable means. We will endeavour to conduct our activities with integrity and demonstrate the highest ethical standards in our dealings with all stakeholders.

Our Values

Dependable - If we say we'll do it, we'll do it.

Passionate - We are passionate about what we do. We really care about the success of our customers, suppliers and each other.

Resourceful - We have the Know-how to solve any problems and find the best solutions.

Environment

The Robert Horne Group recognises that its products and business operations have an influence on the environment and endeavours to take practical steps to minimise any negative impact. We have therefore adopted responsible environmental policies that comply with and where possible go beyond the requirements of environmental standards and legislation. The environmental management system at our head office and national distribution centre has been certified to ISO14001.

Product Stewardship

The Robert Horne Group is committed to the responsible purchasing of products. Suppliers are required to demonstrate similar commitments to Corporate Social Responsibility and are subject to thorough evaluation of their environmental impact. As a member of the WWF-UK Forest & Trade Network, our long-term intention is to source all paper products from well-managed forests that have been certified to credible certification standards. We hold Forest Stewardship Council (FSC) Chain of Custody certification and offer a choice of products, including those that will meet the most stringent environmental requirements. We have an active programme of educating stakeholders about product stewardship issues.

Communities

The Robert Horne Group is a proud supporter of our industry and the communities in which we operate. We sponsor various industry initiatives, including the PrintIT! and The Paper Trail educational projects. In addition, we have an ongoing programme of fund-raising events for the benefit of our nominated charity, Marie Curie Cancer Care.

Employees

The Robert Horne Group strives to give all employees the greatest possible opportunity to fulfil their potential. We are committed to being an equal opportunities employer and have achieved Investor in People status in recognition of the training and continuing development of our staff. Employee job satisfaction is monitored on an annual basis. The Robert Horne Group believes that the health and safety aspects of its business operations are of paramount importance. Our objective is to eliminate work place hazards and thereby prevent accidents and occupational illness. Our safety vision is 'no injuries'.

Marketplace

We will comply with all relevant legislation and adhere to the highest financial standards. Safety data sheets are available for all products as is market leading technical support. Our operations are certified to the ISO9001 quality standard. We are committed to open and reliable communications with all stakeholders and to sharing our know-how with customers, through initiatives such as our Know-how Academy events.

The Robert Horne board takes responsibility for the maintenance of this policy and guides company strategy to include consideration for Corporate Social Responsibility objectives.



Alistair Gough
Group Managing Director